

# DIXIE REAGAN, R.N.

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## NURSING SUPERVISOR

**Staff Management | Quality Patient Care | Patient Care Services**

Registered Nurse and accomplished Nursing Supervisor with 15+ years of nursing and management experience in variety of healthcare and hospital settings. Strong patient advocate with exceptional ability to relate to diverse groups of patients. Superior managerial skills with capability to impact nursing staff's dedication to provide excellent patient care. Quickly assess medical situations in fast paced, stressful environments; capable of working collaboratively with physicians, peers, and healthcare professionals. Conscientious, team-focused individual with acute focus on patient safety; strong problem solver with ability to make fast and accurate judgments.

### Expertise includes:

Patient Assessment | Patient & Family Education | Staff Scheduling | Team Leadership  
Administrative Support | Patient Care Plans | Medical Treatments & Procedures | Nursing Guidelines

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## PROFESSIONAL EXPERIENCE

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SABBATICAL FROM WORKFORCE TO CARE FOR FAMILY MEMBER ▪ GREENFIELD, NY ▪ 2013 TO PRESENT

### PERSONAL CAREGIVER

Voluntarily left position as Administrative Nursing Supervisor; provided family member post-operative medical care, ensuring return to health. Situation has been resolved and currently ready to step back into a supervisory role where my leadership and nursing background will positively impact patient care.

MEDICAL HEALTH SYSTEM, INC. ▪ BROCKTON, NY ▪ 2003 TO 2013

### ADMINISTRATIVE NURSING SUPERVISOR

Served as key member of Administrative Team; supervised multiple shifts including day, evening, and night tours with up to 24 Caregivers. Assisted nursing staff navigate fast-paced, dynamic medical environment and ensured optimal patient care by providing leadership and guidance to staff. Actively promoted patients' health through management and planning of patient care areas.

- ▶ Managed staff accountable for 120 beds for residents and rehabilitation clients recovering from wide variety of medical ailments.
- ▶ Ensured patient safety by maintaining oversight of staff's execution of patients' care plan; created focus on physical and mental changes in residents to reduce opportunities for falls and injuries.
- ▶ Responded to emergency situations, quickly assessed issues, and implemented solutions in best interest of patient; monitored IV PICC lines and inserted IV's in emergency settings.
- ▶ Fostered atmosphere of encouragement and team collaboration; successfully guided staff through difficult changes to policies, maintaining high team productivity.
- ▶ Confidently communicated with patients' family members regarding changes in care plans and medical conditions within highly emotional setting at times.
- ▶ Oversee staffing levels and accountability of all units; performed corrective action functions.
- ▶ Conducted monthly reviews and audits; monitored CNA's and LPN's patient care and verified compliance with hospital policies and nursing guidelines.

UNIFORM EXPRESS, INC. ▪ ROCHESTER, NY ▪ 1998 TO 2003

**OWNER OPERATOR**

Established successful medical uniform business; held full accountability for day-to-day operations and business development. Built relationships with key decision makers within medical facilities including hospitals, clinics, and physicians' offices. Promoted product offerings spanning professional scrubs, uniforms, and accessories for all levels of medical personnel.

- ▶ Engaged with Nurses, Nursing Managers, and Physicians; promoted benefits of products throughout Western and Upstate New York.
- ▶ Leveraged exceptional communication skills to drive new and existing business opportunities.

ST. FRANCINE'S HOSPITAL, INC. ▪ LOCKPORT, NY ▪ 1995 TO 1997

**REGISTERED NURSE**

Managed patient caseload of 6 to 7 patients per day. Provided medical care to individuals including administering medication, bathing, intravenous therapy, and blood transfusions. Performed nursing duties within deadline-driven and ever-changing environment without sacrificing quality of patient care.

- ▶ Served as Charge Nurse during evening shifts.
- ▶ Worked within acute medical surgical in pediatric hospital ward; interacted with patients and families to ensure care plans were conducted in compliance with nursing standards.

VETERAN'S ADMINISTRATION MEDICAL CENTER, INC. ▪ BUFFALO, NY ▪ 1991 TO 1994

**REGISTERED NURSE**

Delivered full patient care with exceptional quality. Fostered nurturing and compassionate setting for diverse patient population. Assisted staff with medical procedures including endoscopic exams and colonoscopies; handled all outpatient procedures including notifying patients, hospital admissions, vital signs, and charting.

- ▶ Oversaw approximately 5 patients per day; performed medical care spanning dressings, IV insertion and monitoring, respiratory treatments, and administering medications accurately.

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**EDUCATION & PROFESSIONAL DEVELOPMENT**

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CLEVELAND COMMUNITY COLLEGE | CLEVELAND, OHIO  
*Associate of Applied Science in Nursing*

DAVIDSON COLLEGE | BUFFALO, NEW YORK  
*Physical Assessment Course*

VETERANS ADMINISTRATION MEDICAL CENTER | BUFFALO, NEW YORK  
*Physical Assessment Course*

*Registered Nurse (License # 378787-1 & Certification # 4578796)*

*CPR Certified ~ Infection Control Certification*

*Completed Continuous Education for Diabetic Educators - St. Louis, Missouri*